



Success Story

Global Chemical Company

Benefits

- Outsourcing Aspen SCM support services to Profit Point allowed Client's business units to focus on providing excellent customer service.
- Improved scheduling support allowed client the ability to delivering quality products with minimal scheduling interruptions with improved production scheduling.
- Outsourcing Aspen SCM support services allowed Client to lower internal operating costs and provide better service to their internal customers.

Background

Profit Point was selected by Rohm and Haas Company to provide multiple consulting and support services using Aspen's Supply Chain Management (SCM™) (formerly Aspen MIMI™) supply chain modeling software. Aspen SCM is used to power numerous supply chain applications. These applications can include industry optimization solvers like Xpress-MP™ by Dash Optimization or CPLEX™ by ILOG, Inc.

Our Solution

Profit Point worked with Rohm and Haas to design support coverage that was flexible but also responsive to their requirements. The services included end-user support and enhancement work to all Aspen SCM based supply chain scheduling applications. Profit Point provides support service that includes the repair and debug of model problems as they arise, support of the various production and operational processes that feed data to and from the models and minor enhancements to the models.

In addition, Rohm and Haas selected and engaged Profit Point Inc to improve, design and develop several scheduling models to manage Rohm and Haas's production scheduling process for the plastics additives and coatings production, which includes 100+ products, 1,000+ SKUs, and 30+ production facilities. Profit Point worked with Rohm and Haas to identify ongoing requirements for production scheduling and has designed, created and delivered over 30+ plant and process specific scheduling tools to allow Rohm and Haas to achieve their strategic goals to improve production scheduling, lower operating costs and provide better service to their customers.

In addition, Profit Point provides similar services to Bridgestone Firestone North America, and Sealed Air Corporation. The services have included:

- Upgrades
- Model Enhancements
- Model Application Design And Development
- Model And SAP APO (Or Other) Application Integration
- Technical Support and Training
- Help Desk Break/Fix Support